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Internet Services

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High Speed Internet Service

CCTC offers dedicated connections from 1 Mbps to 5 Mbps to provide the right high-speed solution for your application.

Downstream	Residential	Business
1MB	\$30.45/mo.	\$40.45/mo.
3MB	\$50.45/mo.	\$65.45/mo.
5MB	\$60.45/mo.	\$105.50/mo.
10MB	\$120.90/mo	\$211.00/mo

Limitations of ADSL

- Distance sensitive.
- Actual DSL speeds are dependent upon distance and loop conditions.
- DSL service is dependent upon local network conditions. Each phone line must be tested and qualified. Testing will be done at the time of order. Additional costs may apply, but will be reviewed with customer before provisioning.

[Acceptable Use and Network Management Policy](#)



For your convenience we have provided a link to our application form below.

Please note that in order to sign up for internet services you must pre-pay hook up fees prior to receiving service.

- [Internet Service Application](#)

312 Locust Street • PO Box 150 • Blainstown, Iowa 52209 • 319-454-6234 • 888-823-6234

High Speed DSL Service Agreement

Coon Creek Telephone Company
Coon Creek Telecommunications Corp
312 Locust St. NE, PO Box 150
Blairstown, IA 52209-0150
319-454-6234 319-454-6480 (fax)
csr@cooncreektelephone.com

APPLICANT: _____ SSN: _____ CELL: _____

CO-APPLICANT: _____ SSN: _____ CELL: _____

ADDRESS: _____ CITY/STATE/ZIP: _____

Residential				Business				Residential				Business			
1M	\$30.45	<input type="checkbox"/>		\$40.45	<input type="checkbox"/>			3M	\$50.45	<input type="checkbox"/>		\$65.45	<input type="checkbox"/>		
5M	\$60.45	<input type="checkbox"/>		\$105.50	<input type="checkbox"/>										

EQUIPMENT

☐ DSL Modem—\$40.00

☐ DSL Modem—Included with 2 yr. Agreement

Customer will need to provide their own wireless router to
connect wireless network.

OPTIONAL SERVICES

Static IP Address

☐ 1—\$10.00/Mo ☐ 2-8 \$20.00/Mo ☐ 9-16 \$30.00/Mo

☐ Static IP Activation \$50.00

ONE TIME CHARGES

☐ Installation—\$125.00

☐ Installation—Included with 2 yr. Agreement

☐ Trip Charge—\$20.00

EMAIL ADDRESS Preferred User Name (Up to 15 Characters)
_____.@netins.net

Mothers Maiden Name _____

Up to 4 additional email accounts are included with service.
Extension will be @netins.net. You are not required to use any
additional usernames. Usernames need to be 15 characters or
less.

FOR INTERNAL USE:

ACCOUNT #: _____

CPNI ON FILE ☐

SCAN DOCUMENT ☐

PROVISION ☐

NOTES: _____

ADSL Modem/Gateway 2 Year Service Agreement

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Coon Creek Telecommunications Corp
312 Locust St. NE, PO Box 150
Blairstown, IA 52209-0150
319-454-6234 319-454-6480 (fax)
csr@cooncreektelephone.com

SCOPE OF AGREEMENT

This Agreement sets forth the understanding between above listed 'Customer' and CCTC with the respect to High Speed Internet Connections as outlined. Agreement date is determined by Installation date. Customer acknowledges that in signing this agreement and maintaining CCTC High Speed Internet service for the agreed period of time, they will be given a \$125.00 discount from the initial \$125.00 installation fee for non-contractual terms. Under two year agreement CCTC will provide free use of an ADSL modem or gateway for the contract period. Installation fee includes set-up (up to a maximum of 1 hour @ customer location) and includes one filter. Additional wiring or materials are not included and additional labor will be billed @ \$80.00 per hour. In the event that the Customer terminates the service listed within this agreement prior to fulfilling the agreement period (unless extenuating circumstances such as customer moved outside CCTC exchange areas), the amount of the discount will be due upon the termination of the service. Disruption of service due to nonpayment will be assessed with a service order and central office charge prior to reinstallation. Customer will have 10 business days to bring account current, or Customer will be considered in breach of High Speed Internet Service Agreement and applicable attachments early termination/cancellation penalties will be assessed. CCTC's High Speed Internet Service provider is netINS. Therefore, CCTC follows the netINS Acceptable Use Policy. CCTC recommends this policy be reviewed at www.cooncreektelephone.com. CCTC reserves the right to change pricing at any time.

This Agreement is between CCTC and _____ ('Customer'). Customer has agreed to a two-year High Speed Internet Agreement. In respect to the two-year contract, CCTC agrees to provide use of a ADSL modem/gateway at no charge for maintaining an active High Speed Internet Service (minimum period of two years). Customer agrees not to deface modem equipment, including but not limited to, modification to physical characteristics. After the two year agreement period, the modem remains CCTC property and the agreement will convert to a month-to-month agreement and remain in effect until such time as the customer or CCTC cancels this agreement in writing, or the service is deactivated. At that time the modem or gateway is to be returned to CCTC.

CANCELLATION

If Customer cancels this agreement prior to the end of the two year term, then Customer shall pay a \$125.00 cancellation fee to CCTC. The original equipment must be returned to CCTC in good working order and condition.

EQUIPMENT

Equipment is warranted for the initial 90 days after date of installation. Customer is responsible for any labor charges that may occur in servicing the equipment after the initial 90 days. Labor charges may include, but not limited to, service all to check out modem/gateway, installation and set-up of replacement or repair of modem/gateway including parts, labor, shipping & handling. See separate agreement for leased agreement.

GOVERNING LAW, JURISDICTION, AND VENUE

Customer agrees that this agreement is to be performed in the State of Iowa and exclusively Iowa law shall govern this agreement. In addition, the proper place for bringing any legal action to arise out of this agreement is in Benton County, Iowa courts. By signing this agreement, Customer submits to personal and subject matter jurisdiction and venue in Benton County, Iowa.

INDEMNIFICATION

The Parties to this Agreement hereby indemnify and hold harmless the other Parties with respect to any third-party claims, damages, or court actions. Whenever any claim shall arise for indemnification hereunder, the Party entitled to indemnification shall promptly notify the other Parties of the claim and, when known, the facts constituting the basis for such claim. In the event that one Party to this Agreement disputes the other Party's right to indemnification hereunder, the Party disputing indemnification shall promptly notify the other Party of the factual basis for disputing indemnification. Indemnification shall include, but is not limited to, costs and attorney fees.

WAIVER

Any failure of a Party to assert any of its rights under any provision of this Agreement shall not constitute a waiver or a termination of such rights, this Agreement, or any of this Agreement's provisions.

WITNESS

In witness whereof, CCTC and Customer have caused this Agreement to be duly executed by their authorized representatives as of the date set below.

Customer Signature _____ Date _____

CCTC Signature _____ Date _____


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[HOME](#) > [TELEPHONE SERVICES](#) > SERVICES AVAILABLE IN BELLE PLAINE

Telephone Services in Belle Plaine

The following telephone service and features are available to residents and businesses in Belle Plaine. For more information, or to subscribe any of these services listed below, please [contact our office](#).

Residential Telephone Services	Monthly Cost
Basic residential service/line*	\$22.50
Rural residential service/line*	\$32.50
Emergency telephone service (911)**	\$1.00

Business Telephone Services	Monthly Cost
Basic business service/line*	\$27.50
Multi-line business service/line*	\$31.50
Rural business service/line*	\$37.50
Rural multi-line business service/line*	\$41.50
Emergency telephone service (911)**	\$1.00

Optional Services	Monthly Cost
Inside wire maintenance	\$1.00
Unlisted directory number	\$.45
Additional/alternate directory listing*	\$.45

Long Distance	Monthly Cost
\$0.14 per minute	none
\$0.10 per minute	\$2.95

Telephone Calling Features

Calling Feature	Monthly Cost
Call forwarding	\$2.00
Call waiting	\$2.00
Caller number ID	\$2.00
Caller name/number blocking	\$2.00
Three way calling	\$1.50
Toll restriction	\$1.00

*Includes Interstate Access Charge, but does not include taxes. **Mandatory.



Lifeline & Link Up Information

For your convenience we have provided a link to our application form below.

• [Telephone Service Application](#)

Large print bills are available

We offer large print bills for those customers with sight problems. Please [contact our office](#) if you need your invoice printed in a larger format.

Regulatory Information

- [Customer Notice](#)
- [Terms of Service](#)
- [Standard Service Agreement](#)
- [Service Catalog](#)

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Telephone Services in Blairstown

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The following telephone service and features are available to residents and businesses in Blairstown. For more information, or to subscribe any of these services listed below, please [contact our office](#).

Telephone Services	Monthly Cost
Residential service/line	\$17.25
Rural residential service/line	\$18.25
Business telephone service	\$19.75
Rural business service/line	\$20.25
Federal Access Charge	\$6.50
Multi-line federal access charge - two or more lines	\$9.20 per line

Optional Services	Monthly Cost
Wire Maintenance	\$.50
Additional/Alternate Listing	\$.45

Long Distance	Monthly Cost
\$0.14 per minute	none
\$0.10 per minute	\$2.95

Telephone Calling Features

Calling Feature	Monthly Cost
Call forwarding	\$2.00
Call waiting	\$2.00
Caller ID	\$2.00
Three-way calling	\$1.50
Toll block	\$1.00



Lifeline & Link Up Information

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- [Customer Notice](#)
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[HOME](#) > [TELEPHONE SERVICES](#) > SERVICES AVAILABLE IN MARENGO

Telephone Services in Marengo

The following telephone service and features are available to residents and businesses in Marengo. For more information, or to subscribe any of these services listed below, please [contact our office](#).

Residential Telephone Services	Monthly Cost
Basic residential service/line*	\$22.50
Rural residential service/line*	\$32.50
Emergency telephone service (911)**	\$1.00

Business Telephone Services	Monthly Cost
Basic business service/line*	\$27.50
Multi-line business service/line*	\$31.50
Rural business service/line*	\$37.50
Rural multi-line business service/line*	\$41.50
Emergency telephone service (911)**	\$1.00

Optional Services	Monthly Cost
Inside wire maintenance	\$1.00
Unlisted directory number	\$.45
Additional/alternate directory listing*	\$.45

Long Distance	Monthly Cost
\$0.14 per minute	none
\$0.10 per minute	\$2.95

Telephone Calling Features

Calling Feature	Monthly Cost
Call forwarding	\$2.00
Call waiting	\$2.00
Caller number ID	\$2.00
Caller name/number blocking	\$2.00
Three way calling	\$1.50
Toll restriction	\$1.00

*Includes Interstate Access Charge, but does not include taxes. **Mandatory.



Lifeline & Link Up Information

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• [Telephone Service Application](#)

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Regulatory Information

- [Customer Notice](#)
- [Terms of Service](#)
- [Standard Service Agreement](#)
- [Service Catalog](#)

312 Locust Street • PO Box 150 • Blairstown, Iowa 52209 • 319-454-6234 • 888-823-6234

Residential Telephone Service Application

Coon Creek Telecommunications Corp.

312 Locust St. NE, PO Box 150
Blairtown, IA 52209-0150
319-454-6234 319-454-6480 (fax)
csr@cooncreektelephone.com

APPLICANT: _____ SSN: _____ CELL: _____

CO-APPLICANT: _____ SSN: _____ CELL: _____

ADDRESS: _____ CITY/STATE/ZIP: _____

City Subscriber Line	\$16.00	Rural Subscriber Line Charge	\$26.00	CCTC Long Distance
Hook Up Charges	\$30.00	Service Order Charge	\$27.50	
Residential Deposit	\$50.00	Trip Charge	\$20.00	

CCTC offers long distance plans to meet your needs. Customers are not required to use CCTC long distance. If you would like to request a different carrier, please list your carrier in the interlata and intralata areas below.

Calling Features

- ☐ 3-Way Calling \$1.50
- ☐ Call Forwarding–Basic \$2.00
- ☐ Call Forwarding–Don’t Answer \$2.00
- ☐ Call Forwarding–Busy Line \$2.00
- ☐ Call Forward Remote \$2.00
- ☐ 8 Number Speed Calling \$1.00
- ☐ Distinctive Ring \$1.00
- Phone#: _____
- ☐ Call Waiting \$2.00
- ☐ Caller ID Name & Number \$4.00
- ☐ Caller ID & Call Waiting \$5.00
- ☐ 30 Number Speed Calling \$4.00

Directory Listing

- ☐ I would like to be listed in the telephone directory and in directory assistance
- Listing: _____
- ☐ Non Published Number
- Non-Published number is the omission of a customer’s listing from both the telephone directory and directory assistance records.

- ☐ One Rate Plan-14¢ per minute, no monthly fee, billed in 6-sec. blocks after 60-sec. min.
- ☐ 10¢ Plan– 10¢ per minute, \$2.95 monthly fee, billed in 6-second blocks after 60-sec. min.
- ☐ 800/888/877/866 Toll Free Service-15¢ per min. \$3.00 monthly fee, billed in 6-second blocks after 60-second minimum. Toll Free #: _____

I have chosen the following long distance carrier(s) for my interlata and intralata toll service. This appointment shall remain in effect unless modified.

Interlata Choice _____ Intralata Choice _____

Optional Services

- ☐ Toll Restrict \$1.00
- ☐ Collect Call Blocking Free
- ☐ Third Party Call Blocking Free
- ☐ 900 Call Blocking Free
- ☐ Int’l Call Blocking Free
- ☐ Additional Listing \$.45

- ☐ Unlisted Number
- Unlisted Number is the omission of a customer’s listing from the telephone directory.

PIC Freeze

Customers may request that CCTC freeze their long distance carrier choice, thereby preventing long distance carrier changes or ‘slamming’.

Do you wish to turn on PIC Freeze on all telephone lines? ☐ Yes ☐ No

Customer Compliance Agreement and Authorization

By establishing service with CCTC or using any software provided, developed, licensed or owned by CCTC, I agree to be bound by this agreement and to use the services in compliance with this agreement and other CCTC policies.

I authorize CCTC to install all appropriate equipment for the services I have requested. I understand that all policies and procedures will be given upon request.

Signature _____ Date _____

FOR INTERNAL USE: ACCOUNT#: _____

CPNI ON FILE _____

NON-RECURRING FEES _____

SCAN FORM _____

WTN MANAGEMENT _____

LIDB _____